

## Ng Yeong Yee

### **Nitec in Travel & Tourism Services**

#### **ITE College West**



## Service Superstar

Since young, Ng Yeong Yee has always wanted to join the tourism industry. This ambition spurred her to become a certified Animal Trainer under the Animal Presentation Development Programme during her internship with Jurong Bird Park. While it normally takes six months for a full-time staff to complete the programme, Yeong Yee did it in half the time.

Driven by a strong passion for volunteerism, Yeong Yee also actively sought ways beyond her course to help others. As a team leader, facilitator and volunteer, she spearheaded several community service initiatives in school. Yeong Yee's exemplary leadership qualities also shone through during her active participation in various community activities. Her enthusiasm and dedication to take on any duties assigned impressed her lecturers and peers.

### **Reaching for her Goal**

*"As a student leader, it is fundamental to set clear goals to achieve what is desired. My internship has equipped me with real working experience. I learned how to communicate with people from all walks of life and of different age groups as well. I'm glad to have met many friends in ITE who share the same interest and passion I have in the tourism industry."*

### **Life after ITE**

Yeong Yee is currently pursuing a Diploma in Tourism and Resort Management at Ngee Ann Polytechnic. She aspires to be a motivational speaker to encourage individuals to expand their learning opportunities in achieving their goals.

### **Top Achievements**

- For her excellent contributions, academic performance and conduct, Yeong Yee attained several awards, including Lee Kuan Yew Model Student Award 2022, Certificate of Merit (2021), 21st Century Star Award (2021), Edusave Character Award (2020) and EAGLES Award (2020 & 2021).
- Yeong Yee won the Gold Medal for the SBS SPEAK Cluster Competition and emerged as the Best Speaker in the SBS SPEAK Debating Challenge.
- Hardworking and motivated, Yeong Yee achieved a perfect GPA of 4.0. She was also on the Director's List in 2020 and 2021. This is on top of her active participation in the Student Council. As President, Yeong Yee led a project in hosting a motivational talk for her juniors on adjusting to home-based learning. She also led a team to conceptualise and create a Fort Canning virtual tour for the Hong Kong Vocational Training Council (VTC) counterparts under the Virtual Exchange Programme, which was co-organised by ITE and VTC.