

SINGAPORE NATIONAL EMPLOYERS FEDERATION (SNEF) GOLD MEDAL

MUHAMMAD HAIKAL RADZUAN B R

WORK-STUDY DIPLOMA IN
IT SYSTEM INTEGRATION
ITE COLLEGE WEST



Rising Above

Faced with the disappointing results of his O-Levels, Haikal became disinterested in studying. He then chose not to continue his studies. He worked in a technical support role at a music studio, where he discovered his aptitude for Information Technology (IT) and regained confidence.

Keen to expand his IT skills, Haikal enrolled in the *Higher Nitec* in IT Systems & Networks course after his National Service. His return to school was not easy, as his mother fell ill soon after and passed away. To make ends meet, he worked part-time as a private-hire driver.

Despite difficult circumstances, Haikal maintained a keen desire to further his education after completing his *Higher Nitec* course. He chose to pursue the Work-Study Diploma (WSDip) in IT System Integration, as it allowed him to study while earning a salary. Through hard work and dedication, Haikal emerged as the top graduate of his WSDip course.

Guiding Light

“After graduating from my Higher Nitec course, I wanted to pursue a Diploma in polytechnic. However, I knew it was not an option, because I needed to work and support myself. My ITE lecturer, Mr Lip Kah Yin, understood my situation, and encouraged me to join the WSDip programme. I saw that as ideal, as it enables me to work and study at the same time. I am very thankful to my lecturers at ITE who were always looking out for me. Without their support, I might have dropped out of school. They gave me the motivation to persevere through difficult times. I believe my mum will be proud of what I have accomplished today.”

After ITE

Haikal is working as a Network Engineer at IT solutions provider Avodaq Pte Ltd. He plans to continue upgrading himself, by pursuing a degree in computer science or cyber security.

Top Achievements

- Haikal was awarded the Gold Course Medal, for his outstanding performance in his WSDip course.
- Recognised for his diligence and positive work attitude, he was promoted to the role of Network Engineer upon completion of his WSDip course.
- During his WSDip training, Haikal successfully led the implementation of the Cisco Umbrella cloud security platform for a school. He received compliments from the client for his good work.