# **NITEC IN FLORISTRY**

#### **Core Modules**

#### **Business Communication**

On completion of the module, students should be able to apply essential communication skills to build professional relationships, and prepare business documents as well as presentations.

### **Customer Relationship & System**

On completion of the module, students should be able to understand the concept of Customer Relationship Management (CRM), identify customer needs through data patterns, suggest timely products and/or services to build customer loyalty and increase organisational profitability.

#### **Business Essentials**

On completion of the module, students should be able to apply relevant business concepts in the context of their workplace.

## Introduction to Data Analytics & Cyber-security

On completion of the module, students should be able to adopt spreadsheet and analytics software to visualise and analyse data, and generate formatted reports to facilitate informed business decision. Students will also gain awareness on the importance of data confidentiality and data security.

### Social Media Marketing

On completion of the module, students should be able to apply online media tools to execute the organisation's social media marketing strategies.

#### Hand-tied Bouquet

On completion of the module, students should be able to prepare flowers for conditioning, condition and dye fresh cut flowers, store them in controlled condition, and prepare hand-tied bouquet.

#### Floral & Gift Arrangement

On completion of the module, students should be able to arrange flowers for table decoration, prepare plant arrangement and prepare gift hamper.

#### Floral Decoration for Event

On completion of the module, students should be able to plan, prepare and arrange floral decoration for events such as wedding, store opening and funeral.

### Floristry Shop Operation

On completion of the module, students should be able to handle a range of core retail operations in a floristry shop such as receiving, pricing, replenishing, cashiering and maintaining online content.

### **Industry Attachment**

Students will go on a 3-month industry attachment at a floral outlet or event company that provides floral decorations to gain hands-on practical training in a real work environment.