

WORK-STUDY PROGRAMME (BOOTCAMP): CUSTOMER SERVICE ASSOCIATE

READY TO LAUNCH A CAREER IN CUSTOMER SERVICE?

APPLY NOW

Join **our newly developed 6-week bootcamp** to jump-start your career with leading companies in Singapore.

The bootcamp is developed based on industry inputs, offering in-demand skills that employers are looking for and providing opportunities to job openings.

Highlights

- Get a guaranteed interview with WSProg (Bootcamp) employer partners
- Training developed with inputs from employers'
- Participate in employer networking opportunities
- Immerse in hands-on training (real-work case studies and simulation)
- Coaching for resume building and job interviews
- Improve confidence about skills and knowledge
- Opportunities to take on jobs such as Customer Service Associate, Lounge Associate and Beauty Advisor after attending the bootcamp
- Improve job performance after attending the bootcamp

Programme Description & Eligibility

- Duration: 6 weeks full-time
- Venue: ITE College Central
- 100% course fee subsidy from SkillsFuture Singapore and Employers for Singapore Citizens (SCs) and Permanent Residents (PRs)
- \$750 training allowance for SCs
- 18 years and above
- SCs or PRs
- Keen to start a full-time job immediately after completion of training, subject to getting a job offer
- No prior experience required
- All interested ITE graduates may apply

READY TO GET STARTED?

1. **APPLY ONLINE FOR THE CUSTOMER SERVICE ASSOCIATE WSProg (Bootcamp)**
2. **COME FOR AN ORIENTATION**
Get excited! You will be invited for an orientation to know how WSProg (Bootcamp) works.
3. **DO AN ONLINE EXERCISE**
We want to make sure you find the right programme for yourself. This exercise will check your basic Mathematics and English communication skills. **There is no need to prepare for this!**
4. **IN-PERSON INTERVIEW**
We want to support you in your learning journey. This helps us know more about your expectations of the programme.
5. **CALL BACK**
We will call you within one week of the interview to let you know if you are selected for the programme.
6. **CLASS STARTS**
Learn new skills in a collaborative and an interactive classroom.

QUESTIONS? REACH OUT!

We are always happy to hear from you.

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CALL US: 97887434

HOW DO WE PREPARE YOU?

WSProg (Bootcamp) is a personalised approach to help participants succeed. The instructors and mentors get to know each participant and help provide useful resources, tools and information along the way

Coaching

Your instructors and mentors are not just teachers. They are coaches who stand by their students through successes and challenges.

Resume Building

The right resume can open the door to new career opportunities. We will partner with you to create a resume that showcases your skills and experiences.

Interview Rehearsal

By conducting mock interviews, providing real-time feedback and coaching, we ensure that you are prepared for the actual interview with prospective employers.

Ongoing Support

After graduation, mentors and instructors will continue to check in with alumni providing support with the job search and advice for continued success.

ONGOING BENEFITS OF WSPROG (BOOTCAMP):

A TRUSTED NETWORK

Continued contact with the alumni network

EVENTS

Events and workshops to help you keep growing

GIVE BACK

Become a mentor to help others

SUPPORT

Troubleshoot your job challenges