



Sabariah Mohamed Osman

Senior Management Support Officer
Customer Relations
College Services Division

Why ITE

Having seen how ITE had been transformed over the years, I was very impressed and wanted to be a part of this institution's growth, hence I chose to join ITE as a Management Support Officer in College Relations where part of my job involves course counselling and guiding students to make an informed decision on which course to pursue.

Being among supportive and cooperative colleagues is one of the reasons why I enjoy my work in ITE. Another important reason is I value how ITE strives to help its employees achieve a good work-life balance. After working in ITE for five years, I'm pleased to report that I'm still enjoying every moment here.

My Journey

Working in ITE has trained me to be both a team player and a leader. It has provided me with many opportunities to attend training and courses that have helped me in my professional and personal growth.

In the course of my work, I encounter many potential students on a daily basis. I remember one boy who turned impatient and verbally abusive while I was speaking with him. He returned later to apologise and began listening to my advice on which course he could pursue. Two years later, the same student came to collect his certificate in his Navy uniform and thanked me profusely. I was touched and proud that in my small little ways, I have made an impact in his life.

Final Thought

I appreciate the fact that I get to work with many different colleagues from different divisions. When we do get together for staff events such as Dinner & Dance, that's when you can finally put a face to the person you have been liaising with, and it makes the work experience all the more diverse and fun.